



**Lane County Human Services Division – Utility Assistance Programs**

151 West 7th Avenue, Room 560  
Eugene, OR 97401

541.682.3378 Utility Assistance phone  
541.682.3760 fax  
[energy@lanecountyor.gov](mailto:energy@lanecountyor.gov)

**\*\*\*NOTICE\*\*\***

**EWEB and SUB Customers**

Your EWEB or SUB bill has charges for electricity, water and other services.

Your LIHEAP or Project Share payment is applied only to the electricity charges on your EWEB or SUB bill.

As a result, you may have a credit balance (overpayment) on your electric charges, but still owe money on the water and other services.

If this is the case, you may still owe EWEB or SUB money, even though your LIHEAP payment is equal to or more than the total bill.

Call EWEB or SUB customer service with any questions about your bill.

***EWEB Customer Service 541-685-7000***

***SUB Customer Service 541-746-8451***



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